

State Employees' Credit Union Selects Engage fi to Advance Member Value Through Technology Transformation.

ORLANDO, Fla., April 1, 2026 /Newswire/ -- State Employees' Credit Union (SECU), the second largest credit union in the United States, has selected Engage fi, a leading consulting firm guiding credit unions and banks through complex technology and enterprise transformation, as its strategic partner for a multi-year engagement spanning technology, operations, and enterprise transformation.

Supported by more than 8,000 dedicated employees, SECU has more than \$59 billion in assets and serves over 2.9 million members through a network of 275 branches. As a member-owned financial cooperative, the Credit Union has a longstanding commitment to providing exceptional service, value, and support for their membership. By actively investing in new technologies, SECU is enhancing the experience for members and employees.

This partnership underscores Engage fi's role as a trusted partner in delivering complex, enterprise-scale transformations that drive measurable outcomes.

"This engagement was earned through performance," said Andres Pasantes, President & CEO of Engage fi. "We are proud to partner with one of the nation's most respected financial institutions. Our team brings a deep understanding of both technology and operations, and we're committed to helping SECU execute with clarity, make confident decisions, and deliver long-term value to its members." Engage fi's approach began with developing a roadmap grounded in a clear understanding of SECU's current operations and long-term strategic vision.

To kick off this multi-year transformation, SECU sought more than traditional consulting, wanting a partner capable of translating strategy into clear, executable outcomes.

"Our mission is grounded in creating real, measurable value for our members," said Leigh Brady, SECU President and CEO. "A critical component of that is partnering with the right firm that aligns with our people and strategy to help guide this transformation and ensure we execute with clarity while elevating the member experience."

With a shared commitment to putting people first, SECU and Engage fi are advancing a transformation to strengthen the technology foundation that supports both members and employees.

About Engage fi

Engage fi is a technology-enabled consulting and advisory firm helping banks and credit unions make smarter, faster technology and vendor decisions. Backed by more than 2,700 successful engagements, the firm delivers strategic advisory, technology evaluations, contract negotiations, and vendor

benchmarking, along with end-to-end support across core, digital, payments, CRM, AI, integrated communications, and merger and acquisition initiatives.

Engage fi also provides fully managed conversion, migration, merger, and implementation services, powered by proprietary platforms including 360fi Workflow and DataFusion. By combining deep industry expertise, automation, and proven execution, Engage fi helps financial institutions modernize operations, reduce risk, and achieve measurable business outcomes. Learn more at www.engagefi.com.

About SECU

As a not-for-profit financial cooperative owned by its members and federally insured by the National Credit Union Administration (NCUA), SECU has been providing employees of the state of North Carolina and their families with consumer financial services for 88 years. SECU is the second largest credit union in the United States, with over \$59 billion in assets. It serves more than 2.9 million members through 275 branch offices, 1,100 ATMs, Member Services Support via phone, www.ncsecu.org, and the SECU Mobile App. Learn more at www.ncsecu.org.